



June, 2009

Dear Paper Retriever Customer:


On April 16<sup>th</sup>, 2009 AbitibiBowater, the company that owns the Paper Retriever<sup>®</sup> program, filed for bankruptcy protection under Chapter 11. The timing of this filing will affect the payment for paper your organization recycled on or before April 16, 2009.

Any unpaid amounts that accrued on or before April 16<sup>th</sup> will not be paid as mandated by federal regulations. Any checks that were issued before this date that have not been cashed or were returned to you by your bank cannot be replaced. By the bankruptcy regulations surrounding Chapter 11, we are not permitted to reimburse any bank charges that may have been assessed due to returned checks.

Under the provisions of the law, you can be assured that we will be paying you for the paper provided to us from April 17, 2009 forward. Our business has returned to normal and we look forward to justifying the confidence you have already placed in us.

If you have questions, please send them via e-mail to [info@PaperRetriever.com](mailto:info@PaperRetriever.com).

Regards,



Sylvain-Yves Longval  
Vice President for North America Recycling